

New Service Request:

Welcome to the Sun Valley PSD Community. To apply for water and/or sewer service, please contact our office by phone or you can print out the Service Application (available under forms on this web-site) and bring the completed form into our office during regular business hours. We must have a valid copy of your driver's license or identification card.

Application Policy:

Sun Valley PSD requires all applicants desiring water and/or sewer service to make written application. Written applications must be brought into or completed at Sun Valley PSD's office during normal business hours. Proper identification is required at the time of application for service. Any and all past due amounts on file in an applicant's name must be paid in full prior to new service being established. No person will have access to account information unless specified on application. Deposits and tap fees in the current tariff(s) must be paid before service is provided.

Any change in the identity of the customer of record at a premises will require a new application for water and/or sewer service. Sun Valley PSD may, after reasonable notice, discontinue water and/or sewer service until such new application has been made and accepted. However, the former customer shall remain liable for water and/or sewer service furnished to the premises until he/she has given written notice in the form of a completed Discontinue Service Form (available under forms on this web-site) to Sun Valley PSD. In the event the customer of record has died or become incapable of being responsible for said service, the individual's spouse may become the customer of record without being required to pay new deposit(s). However, they may be required to complete and sign an updated service application and provide a valid driver's license or identification card, if this information was not provided when the original application for service was completed.

All applicants must designate on the service application whether they are a tenant or owner of the premises to be served. If the applicant is a tenant, he/she must include the name and address of the owner of the premises to be service on the service application.

No application taken for new tap(s) will be approved except by the current General Manager.

Applications may be denied until an applicant has complied with applicable rules of the Public Service Commission and water and/or wastewater tariff(s); if the applicant's installation of piping equipment is regarded as hazardous or of such character that satisfactory service cannot be provided. A bill that is found to be contractually uncollectable by a court shall not be used to deny or discontinue service. In the event that service is refused, the applicant will be informed that the question may be submitted to the Public Service Commission for a decision.

(Links to Service Application, Water Tariff and Sewer Tariff if possible)